

Who we are

Royal Bank of Canada is a global financial institution with a purpose-driven, principles-led approach to delivering leading performance. Our success comes from the 86,000+ employees who leverage their imaginations and insights to bring our vision, values and strategy to life so we can help our clients thrive and communities prosper. As Canada's biggest bank, and one of the largest in the world based on market capitalization, we have a diversified business model with a focus on innovation and providing exceptional experiences to our 17 million clients in Canada, the U.S. and 34 other countries.

How we create value has always been as important as what we achieve. This was even more pronounced in 2020 as the impacts of the COVID-19 pandemic took hold and continue to reverberate around the world. In our annual report, you'll read about how we are navigating these unprecedented times and leveraging our scale and financial strength to deliver for our clients, communities, employees, and shareholders.

Why invest?

- > Diversified business model with scale and market-leading client franchises
- > Resilient earnings with a premium ROE and dividend stability
- > Robust capital and liquidity position
- > Disciplined approach to risk and expense management
- > Differentiated technology investments and digital capabilities
- > Recognized leader in ESG and corporate citizenship



BY THE NUMBERS

36
countries

86,000+
employees

17 million
clients

All figures included in the front section of the annual report are from fiscal 2020 unless otherwise specified.